

### Annual Tune Up for Oil System:

- \*Oil motors and bearing assemblies
- \*Clean gun assembly
- \*Vacuum & brush unit & clean dirt pocket
- \*Change oil filters, strainers & replace nozzle
- \*Clean smoke pipe and chimney base
- \*Adjust burner & check controls
- \*Check oil lines
- \*Perform combustion efficiency test for optimum fuel savings.

## **Contact Information**

### Mailing Address-Both Locations

PO Box 1718 Bucksport, ME 04416

### Bucksport Location

15 Heritage Park Rd  
Phone: (207) 469-6225  
Fax: (207) 469-1923

### Ellsworth Office

105 High St  
Phone: (207) 412-0401  
Fax: (207) 412-0403

## **Terms and Conditions**

1. We reserve the right to inspect and approve the Heating system prior to issuing a contract, Improperly installed equipment not meeting state or local codes cannot be covered. Repair, if authorized, would be done at prevailing rates.
- 2: Terms of this agreement are for a period of twelve months from the date of invoice and will renew automatically each successive year unless either party gives notice prior to the renewal date.
- 3: This policy covers normal usage of your heating equipment. Buyer and/or owner agree to hold this company free and harmless from all claims resulting in loss or damage to real estate or personal property caused by oil leakage, fire, smoke, flood, freezing, power surges, power failures, restricted or plugged chimneys, defects or malfunctions in the customers burner or piping and heating equipment system except as caused by the sole negligence of the company.
- 4: This company assumes no responsibility for heating failures when home or building is unoccupied or when unable to gain access on requested service calls.
- 5: This plan does not cover the water side: Expansion tanks, drain valves, bearing assembly, purge valves, feed valves, pressure relief valves, air vents etc.

# **Osborne's Plumbing & Heating Inc.**

## **Consumer Service Plan Oil Heating Systems**

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A New England home heating System will run more than 1,000 hours each heating system. That's a lot of hard work on your system. Buying your yearly service plan through us also allows you the flexibility of where you buy your fuel from, allowing you to shop around and get the best price for your budget.



Email: [osbornevac@gmail.com](mailto:osbornevac@gmail.com)  
Web Page: [www.osborneservices.com](http://www.osborneservices.com)

Consumer Service Plans have to pass an inspection by us in order to make sure that it is up to our standards as well as Maine State Codes.

The cost of a plan for an Oil system is: **\$300.00/year.**

Osborne's Consumer Service Plans include emergency calls, annual tune-ups of the heating system, labor and parts for all covered components.

This policy

***DOES NOT INCLUDE REPLACEMENT***

of entire boiler, furnace, heat exchangers or complete burners. If work other than that covered in this contract is performed it will be billed on a time and material basis at our prevailing labor rate.

Your heating system doesn't care what time it is when it decides to malfunction. This is why we offer 24/7 emergency service and with a consumer service plan and a large amount of parts and labor being covered you won't have unexpected costly heating repair bills.

**SERVICE PLAN PARTS *COVERED* FOR OIL SYSTEMS**  
***1 PER CONTRACT-NO EXCEPTIONS***

- Anti-hum device
- Aquastats
- Burner Parts: Blast tubes, controls, couplings, fan, flange, flange gasket, gun assembly, head, motor, and switch
- Blower motor 120V-not greater than 1/2hp
- Cad Cell Eye, Holder & Lead
- Cad Cell Relay
- Circulator coupling, motor or relay
- Control SINGLE ZONE ONLY (SR501)
- Delayed Oil Valve
- Draft Regulator
- Firomatic
- Fan & Limit Controls
- Fan Belt
- Fill Caps
- Fuel Pump
- Fuel Line (from tank to burner above ground, flared fittings)
- Fuel Line Firomatics
- Low voltage transformer
- Low Water Cutoff
- Nozzle, nozzle adapter, nozzle line
- Pressuretrol-Steam
- Riello Motor Capacitors
- Riello Delay Oil Valve Coil
- Stack switch
- Standard thermostat (1020 HEAT ONLY BRAEBURN)
- Transformer (Ignition)
- Vent Cap
- Water gauge glass & washers
- Zone Valve
- Zone Valve Motor

**EXCLUSIONS**

- \*Air conditioning equipment
- \*Antifreeze-Unless has added antifreeze plan
- \*Backflow Preventors
- \*Baseboard & Radiators
- \*Blown fuses and tripped breakers
- \*Boiler drains
- \*Boiler relief valves
- \*Burner service required due to failure of adequate fuel supply.
- \*Chambers in furnaces or boilers
- \*Chimneys or duct work & Exhaust piping
- \*Cleaning of tank-less coils or trim \*Clock thermostats or programmable thermostats
- \*Code required upgrades
- \*Domestic coil failures not covered
- \*Draft inducers and power venters
- \*Electrical failures unrelated to heating systems
- \*Electrical component failures due to power surges, high or low amperage from generator use
- \*Electric Water Heaters
- \*Expansion Tanks & Expansion Tank Valves
- \*Failure to fill manually fed boilers
- \*Flooded basements and system freeze ups **even *due to failure of a covered part***
- \*General plumbing or household wiring
- \*Hy Vent & Hy Vent Valves
- \*Malfunctions due to switches left off
- \*Obsolete parts
- \*Purge Valves
- \*Oil tank-except when tank protection option is applicable
- \*Water Feeders
- \*Water valves left off
- \*Water storage tanks
- \*Wood or coal units and their related parts
- \*Zone Dampers
- \*Zone control for pumps-multi zone
- \*Zone control for zone valves- multi zone